## GOVERNMENT OF INDIA OFFICE OF THE DIRECTOR GENERAL OF CIVIL AVIATION OPPOSITE SAFDERJUNG AIRPORT, NEW DELHI.

No.5/206/2009-IR Dated: 17<sup>th</sup> July, 2009

## CIRCULAR

Subject:- Monitoring of On-Time Performance (OTP) of foreign airlines operating to/from India.

In accordance with the provisions of the bilateral air services agreements with various countries, the designated airlines are required to file Summer / Winter schedules for approval of this office. The approval is granted based on the slot clearance granted by the airport operators and the airlines are required to follow the approved schedule.

- 2. It has, however, been observed that on many occasions, the approved schedule is not adhered to by foreign airlines, which causes not only avoidable congestion at the airport putting strain on the available resources, but also inconvenience to the travelling public. It has, therefore, become imperative to monitor the on-time performance of foreign airlines operating to/from India. For this purpose, a proforma has been devised which is enclosed herewith.
- 3. It is requested that a copy of the proforma is made available to all the stations in India to which your airline operates scheduled air services with the advice to fill in the proforma and send the same electronically to Shri Lalit Gupta, Director(R&D) in this office by e-mail at the address <a href="mailto:lalit.dgca@nic.in">lalit.dgca@nic.in</a>.
- 4. This circular alongwith the proforma is being posted on DGCA website.
- 5. Please acknowledge receipt and confirm action taken in the matter.

(K.P. MAGGON)

Director of Regulations & Information for Director General of Civil Aviation

## ON-TIME PERFORMANCE (OTP) MONITORING OF INTERNATIONAL AIRLINES

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